

Stephen and Rachel Bespuda

831 Derby Milford Rd.  
Orange CT, 06477



203-889-7282

cedarhillfarmct@gmail.com  
www.cedarhillfarmct.com

## FAQ's on purchasing a Fresh Thanksgiving Turkey from Cedar Hill Farm

**1. When can I place my order for a Thanksgiving turkey?**

The farm begins taking orders on October 1st.

**2. How do I reserve a turkey for Thanksgiving?**

You can place your order via email, in person at our farm store or via telephone. Email us at cedarhillfarmct@gmail.com or call us at 203-889-7282. Please note, ordering in person or via email is preferred.

**3. What information do I need to provide when placing my order?**

We will need your full name, at least one form of contact (phone number and/or email address) and the approximate size bird you are looking for.

**4. Do I need to provide a deposit at the time of the order?**

No, a deposit is not required at the time of ordering. All turkeys will be paid for in full at the time of pickup. (Some exceptions may apply, please see question 6.)

**5. Will I get confirmation that my order has been placed?**

Yes, if you leave a voicemail or send an email, a phone call/email will be returned to you confirming your order.

**6. How many turkeys can I order?**

There is no limit on the number of turkeys that can be ordered. The farm does reserve the right to ask for a deposit to be sent after a large order is placed, if deemed necessary.

**7. Can I purchase a turkey without placing an order in advance?**

No, all turkeys must be pre-ordered prior to being sold. Please call, email or stop by our farm store in advance to place an order.

**8. What kinds of turkeys are available for pre-order?**

The farm raises broad-breasted white turkeys. Heritage turkeys are not available at this time.

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**9. What should I do if I need to cancel my order prior to the pick up date?**

If you find you need to cancel the order you have already placed, please call or email us ASAP so that we can be sure to remove your order from our list.

**10. When will the turkey(s) be ready for pick up?**

The turkeys are processed fresh for Thanksgiving and therefore, are not available for pick up until the Monday before Thanksgiving. This is 3 days before the holiday. The pick up time is from 7 am to 7pm at our farm store.

**11. Where can I pick up my turkey(s)?**

You can pick up your turkey at our farm store located at 831 Derby Milford Rd. in Orange.

**12. How do I ensure that I receive the size I pre-ordered?**

The turkeys are sold on a first come first serve basis on the day of pick up. In general we are able to provide you with a turkey that is within a couple of pounds of your order. If you have a particular size in mind, please arrive earlier on the day of pick up for a larger selection. Please understand that we are a small operation raising live animals, and therefore the size you ordered and the size we have available at pick up may vary.

**13. What forms of payment are acceptable?**

The farm accepts credit, cash or check.

**14. What should I do with my turkey(s) after I pick it up?**

Please be sure to handle your turkey according to meat handling standards. The turkey doesn't need to be frozen before the Thanksgiving holiday but must stay refrigerated until it gets cooked.

**15. Do you ship?**

No, at this time we do not ship any of our products.