

**Stephen and Rachel Bspuda**  
831 Derby Milford Rd.  
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## **FAQ's on purchasing a Thanksgiving Turkey from Cedar Hill Farm**

1. **When can I place my order for a Thanksgiving turkey?**  
The farm begins taking orders every year on October 1st
2. **How do I reserve a turkey for Thanksgiving?**  
All turkey orders should be placed online via our website (cedarhillfarmct.com)
3. **Do I need to provide a deposit at the time of the order?**  
Yes, all orders require a \$20 non-refundable deposit at the time the order is placed.
4. **Will I get confirmation that my order has been placed?**  
Yes, you will receive an email with your order confirmation, which will include your order number.
5. **How many turkeys can I order?**  
There is no limit on the number of turkeys that can be ordered.
6. **Can I purchase a turkey without placing an order in advance?**  
No, all turkeys must be pre-ordered prior to being sold. Please place your order via our website.
7. **What kinds of turkeys are available for pre-order?**  
The farm raises broad-breasted white turkeys. Heritage turkeys are not available at this time. We provide both frozen and fresh options.
8. **What should I do if I need to cancel my order prior to the pick up date?**  
If you find you need to cancel the order you have already placed, please call or email us ASAP.
9. **When will the turkey(s) be ready for pick up?**  
Traditional fresh turkey option - these turkeys are processed fresh for Thanksgiving and therefore, are not available for pick up until the Monday before Thanksgiving. This is 3 days before the holiday. The pick up time depends on your selection at the time of ordering. These turkeys range in size from 16-26 lbs.  
Early Bird option – these turkeys are processed in advance of the holiday and will be available for pick up during our regular farm store hours in early November. These birds will be frozen and range in size from 12-16 lbs.

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**10. Where can I pick up my turkey(s)?**

You can pick up your turkey at our farm store located at 831 Derby Milford Rd. in Orange on the day (and time, if applicable) you selected when you placed your order.

**11. How do I ensure that I receive the size I pre-ordered?**

The turkeys are sold on a first come first serve basis. Please order your turkey based on the time you'd like to arrive to pick up your bird. In general we are able to provide you with a turkey that is within a couple of pounds of your order. Please understand that we are a small operation raising live animals, and therefore the size you ordered and the size we have available at pick up may vary.

**12. What forms of payment are acceptable?**

The farm accepts cash, all major credit cards, apple and google pay as forms of payment.

**13. What should I do with my turkey(s) after I pick it up?**

Please be sure to handle your turkey according to meat handling standards. The turkey doesn't need to be frozen before the Thanksgiving holiday but must stay refrigerated until it gets cooked.

**14. Do you ship?**

No, at this time we do not ship any of our products.